

Table of Contents

International Journal of Information Systems in the Service Sector

Volume 13 • Issue 1 • January-March-2021 • ISSN: 1935-5688 • eISSN: 1935-5696

Research Articles

- 1 **The Influence of Technical and Social Factors in Mitigating Threats in a BYOD-Enabled Environment**
Lizzy Oluwatoyin Ofusori, University of KwaZulu-Natal, South Africa
Prabhakar Rontala Subramaniam, University of KwaZulu-Natal, South Africa
- 31 **Citizen Adoption of Mobile and Customizable E-Government Services: A Literature Review and Conceptual Framework**
Djeddi Abdelhakim, Department of Computer Science, Faculty of Exact Sciences, University of Bejaia, Algeria
Djilali Idoughi, Department of Computer Science, Faculty of Exact Sciences, University of Bejaia, Algeria
- 54 **Understanding Users' Switching Between Social Media Platforms: A PPM Perspective**
Tao Zhou, School of Management, Hangzhou Dianzi University, China
- 68 **A Risk Perception Indicator to Evaluate the Migration of Government Legacy Systems to the Cloud**
Breno Costa, University of Brasília, Brazil
Priscila Solis Barreto, University of Brasília, Brazil
- 88 **Factors Predicting the Behavioral Adoption of Electronic Payment System (EPS)**
Isaac Kofi Mensah, School of Economics and Management, Jiangxi University of Science and Technology, China
Guohua Zeng, School of Economics and Management, Jiangxi University of Science and Technology, China
Chuangyong Luo, School of Economics and Management, East China Jiaotong University, China
Xiao Zhi-wu, School of Economics and Management, Jiangxi University of Science and Technology, China
Mengqiu Lu, School of Economics and Management, Jiangxi University of Science and Technology, China

COPYRIGHT

The *International Journal of Information Systems in the Service Sector (IJISSS)* (ISSN 1935-5688; eISSN 1935-5696), Copyright © 2021 IGI Global. All rights, including translation into other languages reserved by the publisher. No part of this journal may be reproduced or used in any form or by any means without written permission from the publisher, except for noncommercial, educational use including classroom teaching purposes. Product or company names used in this journal are for identification purposes only. Inclusion of the names of the products or companies does not indicate a claim of ownership by IGI Global of the trademark or registered trademark. The views expressed in this journal are those of the authors but not necessarily of IGI Global.

The *International Journal of Information Systems in the Service Sector* is indexed or listed in the following: ACM Digital Library; Bacon's Media Directory; Cabell's Directories; Compendex (Elsevier Engineering Index); CSA Illumina; DBLP; GetCited; Google Scholar; INSPEC; JournalTOCs; Library & Information Science Abstracts (LISA); MediaFinder; Norwegian Social Science Data Services (NSD); SCOPUS; The Index of Information Systems Journals; The Standard Periodical Directory; UGC-CARE List (India); Ulrich's Periodicals Directory; Web of Science; Web of Science Emerging Sources Citation Index (ESCI)