Table of Contents

International Journal of Productivity Management and Assessment Technologies

Volume 6 • Issue 1 • January-June-2018 • ISSN: 2160-9837 • eISSN: 2160-9845

An official publication of the Information Resources Management Association

Research Articles

- 1 Implementation of Total Quality Management Principles in Public Health Institutes in the Republic of Croatia
 Ivana Škarica, Teaching Institute of Public Health of Primorje-Gorski Kotar County, Rijeka, Croatia
 Ana-Marija Vrtodušić Hrgović, Faculty of Tourism and Hospitality Management, University of Rijeka, Rijeka, Croatia
- Multi-Criteria Decision Making for Ranking Decision Making Units Mohammad Azadfallah, Saipayadak, Tehran, Iran
- 37 Ordering Policy and Inventory Classification Using Temporal Association Rule Mining Reshu Agarwal, Banasthali University, Vanasthali, India
- 50 Banking Business Process Management Implementation

Michael Glykas, Department of Financial and Management Engineering, University of the Aegean, Chios, Greece & Aegean Technopolis, Chios, Greece George Valiris, Department of Business Administration, University of the Aegean, Greece

Angelika Kokkinaki, Department of Management and MIS, University of Nicosia, Cyprus Zoi Koutsoukou, Department of Financial and Management Engineering, University of the Aegean, Greece

COPYRIGHT

The International Journal of Productivity Management and Assessment Technologies (IJPMAT) (ISSN 2160-9837; eISSN 2160-9845), Copyright © 2018 IGI Global. All rights, including translation into other languages reserved by the publisher. No part of this journal may be reproduced or used in any form or by any means without written permission from the publisher, except for noncommercial, educational use including classroom teaching purposes. Product or company names used in this journal are for identification purposes only. Inclusion of the names of the products or companies does not indicate a claim of ownership by IGI Global of the trademark or registered trademark. The views expressed in this journal are those of the authors but not necessarily of IGI Global.

The International Journal of Productivity Management and Assessment Technologies is indexed or listed in the following: ACM Digital Library; Bacon's Media Directory; Cabell's Directories; Google Scholar; INSPEC; MediaFinder; ProQuest Engineering Journals; ProQuest Illustrata: Technology; ProQuest SciTech Journals; ProQuest Technology Journals; The Standard Periodical Directory; Ulrich's Periodicals Directory